

Rental Technician Lead

Rate of Pay: \$16.00 - 18.00/hour

Shift: Seasonal, Winter 2025/2026, Must be available to work weekends and holidays

Job Description: Assists guests in selecting and fitting ski and snowboard equipment, performs basic maintenance and repairs, and ensures the rental shop is organized and safe. They will provide leadership and assist in training new staff, resolve issues and help with base operations.

Benefits:

- Free winter season pass
- Free lift tickets and rentals for friends/family (restrictions apply)
- 50% off Food in our Main Chalet while working
- Retail Shop & Tuning Discounts
- End of season awards, raffle and party

Responsibilities:

- Greet guests and explain the rental process.
- Answer any questions that the guest may have to the best of your ability or direct them where they can find the answer.
- Assign and fit rental boots for skiing and snowboarding for each guest.
- Set ski/snowboard size and bindings according to the guest's rental sheet.
- Help fit helmets to each guest
- Responsible for following and training others regarding all the company's safety and risk management policies and procedures.
- Assist in training any new staff.
- Adjust and test equipment to ensure safety and performance standards are met.
- Maintain accurate records of rental transactions and equipment usage.
- Track inventory and update records as necessary.
- Perform basic maintenance on rental equipment, including waxing, tuning, and adjustments.
- Identify and report any equipment needing significant repairs to maintain safety and functionality.
- Perform additional tasks as requested by Managers and Supervisors.

Qualifications:

- Ability to communicate effectively in oral and written form (in English) including communicating on the mountain radio
- Ability to work independently and as part of a team, and maintain consistent attendance.